

# What it takes to be an Employee at Warner's Nursery & Landscape Co.

#### Who we are

Warner's Nursery & Landscape Co. is a "corporate-run" family owned company, in business since 1970. We are a full-service, vertically integrated horticulture company, featuring an up-scale retail garden center, and offering landscape design, construction and horticultural services. Our growth depends on repeat customers who respond to a combination of our quality products, the outstanding service they receive from our employees, and the overall satisfaction they get from their shopping experience with us. We wouldn't be in business without our customers, and we are obsessed with being the best at what we do. We consider our employees a "team", and you are the most important asset.

# THIS IS WHAT WE EXPECT FROM YOU:

### **Image**

Image is very important to us. We are friendly, out-going, and smile to every customer. We wear our company shirts tucked in, with nametags on and baseball caps worn forward. Stained, torn, or excessively baggy clothing is unacceptable. Proper covered footwear is required based upon the physical requirements of your job. Visible pierced body parts other than earrings may not be worn during business hours. Men are expected to come to work with faces shaved unless they are growing a permanent beard or mustache. It is important to exercise good personal hygiene, including fresh breath, groomed hair and clean teeth.

#### **Attitude**

Our employees are expected to show up for work with enthusiasm and be consistently on time. We are <u>not</u> interested in "clock-watchers". We expect our employees to ask us "Is there anything else that needs to be done?" before ending each shift. We are interested in people that care enough about our company and customers to "go the extra mile". We encourage *and reward* our employees who take the time to offer ideas or suggestions that might make our company run more efficiently, service our customers better, increase our business, or save us time and money. We expect our company policy to be followed and respected. We expect our employees to take responsibility for their actions. Our employees must be self-disciplined so that our company can concentrate its efforts on supporting our employees and taking care of our customers.

## **Physical Work Environment**

You will work both indoors and outdoors in all types of weather conditions including sun, heat, cold, rain and snow. Your job is physical, and requires frequent bending, grabbing and lifting. You will be on your feet all day, standing or walking, and throughout you will need to be both pleasant and energetic. You will be expected to lift at least a 5-gallon tree/shrub and a 2 cu. Ft. bag of soil. We encourage you to maintain good physical and mental preparedness to enable you to perform your work duties in a consistent, high-performance manner.

#### **Social Work Environment**

We have a very social, caring, and outgoing staff. It is important that you are able to get along well with people to be a cohesive part of our "team". Our company does not tolerate chronic complainers. We expect every employee to carry their weight and perform their responsibilities in an appropriate, professional manner. In return, we're flexible, and we will support your growth both personally and professionally.

# **Customer Service**

As an employee of Warner's Nursery & Landscape Co. you are expected to offer polite, prompt, energetic, enthusiastic, and courteous service with a smile. Our employees must have the ability to anticipate a customer's needs before being asked. You will need to have the ability to be patient when confronted with a challenge, and to continually seek out knowledge of our plants, products and services. Our employees are expected to act with a sense of urgency towards our customers, whose time is valuable to them. Our service and quality of work must be nothing less than immediate-nothing short of excellent. We strive to exceed our customer's expectations in all situations.

#### Summary

If you feel that you possess the above qualities, and can work within the parameters of our company policy and philosophies, we encourage you to complete our job application. Thank you.

I have read and understand the above.	
Applicant Signature:	Date:



# APPLICATION FOR EMPLOYMENT WARNER'S LANDSCAPE COMPANY 1101 E. Butler Ave. Flagstaff, AZ 86001 (928) 774-1983 Fax (928) 774-6113

Date:	Position applied for:				
First day you can work:	Pay desired:				
	\$ per				
Have you ever been employed by us? Yes No Have you ever applied for work here before? Yes No	Are you applying for:	Seasonal			1-Recruitment byee 5-Walk in
before? ∐ Yes ☐ No			0 0 (0	p = 0)	· · · · · · · · · · · · · · · · · · ·
PERSONAL INFORMATION					
Name:	First			Middle	
Address:	City: State:	Zip:		Home Phone:	
Email Address:				Message Pho	ne:
Do you have a valid drivers license:	☐ YES ☐ NO	License #:		State:	Class:
Motor Vehicle MVR for last 3 years will be requ	ired from State for applicants	in driving position	ns.		
Have you ever been convicted of a crime (felony or misdemeanor) ?					
If yes, explain: Where	When	Charge		Sentence	
Disclosure of a criminal record will not necessa		ment.			
EDUCATION: Circle last year of ed	ucation completed.				
Elementary: 5 6 7 8	High Sch	ool: <b>1 2 3 4</b>	l	College:	1 2 3 4
Last school attended:					
Areas of concentration & degrees ac	nieved:				
List any school or work achievements, into				uage fluency, me	echanical, operating
equipment, computing skills) that would be	e helpful in the position yo	ou are applying	for:		
MILITARY SERVICE: Have you ever been a member of the Armed Forces of the United States?					
If yes, list any special skills or abilities you developed while in the military service which directly relates to the job for which you are applying for:					
REFERENCES: Please provide two non-related persons who may be contacted for further information.					
Name Emai	l address or Phone #		How Known		Years
1.					
2.					
3.					
NOTE: Letters of recommendation will be v	ony halpful in the amploym	ant process Pa	foroncos will l	ho chockod	

WORK EXPERIENCE: Begin with present or most recent employer first. Please fill out completely even if you provide a resume. Please circle the name of any employer or supervisor you do not want contacted at this time.				
EMPLOYMENT HISTORY				
Employer  1.		Phone # :		
Address:		Name of Manager:		
Your Position: Work Perfo	ormed:	Starting Salaryper Ending Salaryper		
Dates employed: (mm/yy) from to	☐ Part-time ☐ Full-time	Reason for Leaving:		
Employer 2.		Phone # :		
Address:		Name of Manager:		
Your Position: Work Perf	ormed	Starting Salaryper Ending Salaryper		
Dates employed: (mm/yy) from to	Part-time Full-time	Reason for Leaving:		
3. Employer		Phone # :		
Address:		Name of Manager:		
Your Position: Work Perf	ormed	Starting Salaryper Ending Salaryper		
Dates employed: (mm/yy) from to	Part-time Full-time	Reason for Leaving:		
AND BELIEF. I UNDERSTAND AND JUSTIFICATION FOR REFUSAL TO PERSONS HAVING RELEVENT INF AUTHORIZED REPRESENTATIVE WAIVE ANY REQUIRED WRITTEN IN RESPONDING TO INQUIRES IN UNDERSTAND THAT MY EMPLOYL OR MYSELF UNLESS CHANGED BI AGREE TO SUBMIT TO DRUG AND AUTHORIZED AND AUTHORIZED AND AUTHORIZED AND AUTHORIZED A	O AGREE THAT ANY MISREPRESENTATION OF HIRE OR TERMINATIONOF EMPLOYMENT. IT TORMATION OR KNOWLEDGE ABOUT ME TO FEOR ITS USE IN DECIDING WHETHER OR NOT NOTIFICATION. I HEREBY RELEASE SUCH EMPLOYMENT OR WITH MY APPLICATION. IF AN MENT CAN BE TERMINATED, WITH OR WITHOUT CONTRACT.  D ALCOHOL TESTING IF REQUESTED, IN ACC			
		_ DATE:		
FOR OFFICE USE ONLY:				